digitalMEdIC

Installation Guide for the Digital Medic App and "Advocacy Training for Community Health Workers" Course

For iOS and Android

Updated May 18, 2021

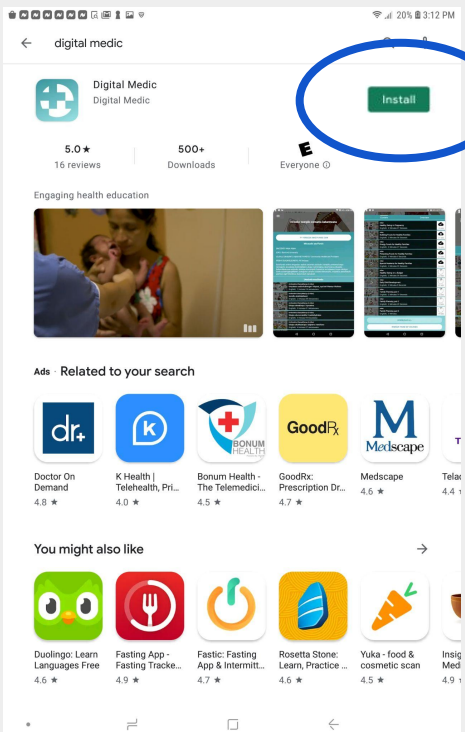
Technical requirements

You will need to be connected to data or in a WiFi zone to install the Digital Medic app and download the course. The app takes about 14 MB to install.

Note: The Digital Medic app requires Android 4.1 and up and iOS 11.0 or later.

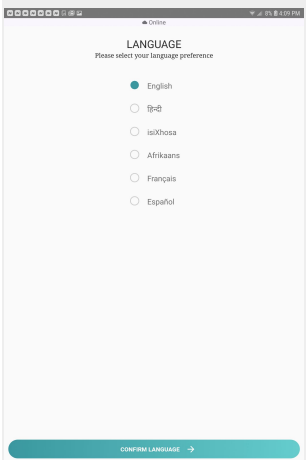
Installing the app

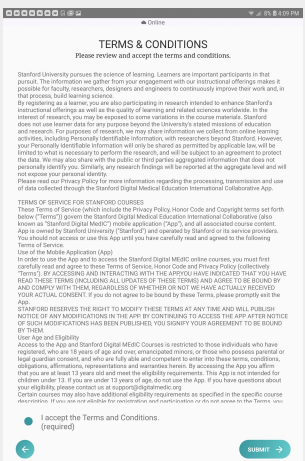
Go to the App Store (iOS) or Play Store (Android). Search for and install the “Digital Medic” app. If you already have the app installed, make sure you have version 1.6.52. For instructions on how to update the app, look here for Google Play Store and here for Apple App Store guides.

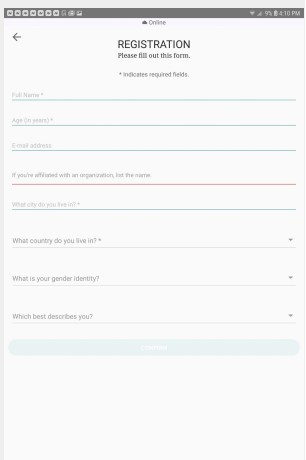


Getting started in the app

When you open the app, it will ask you to select your language preference, accept terms and conditions, and fill out a registration form.



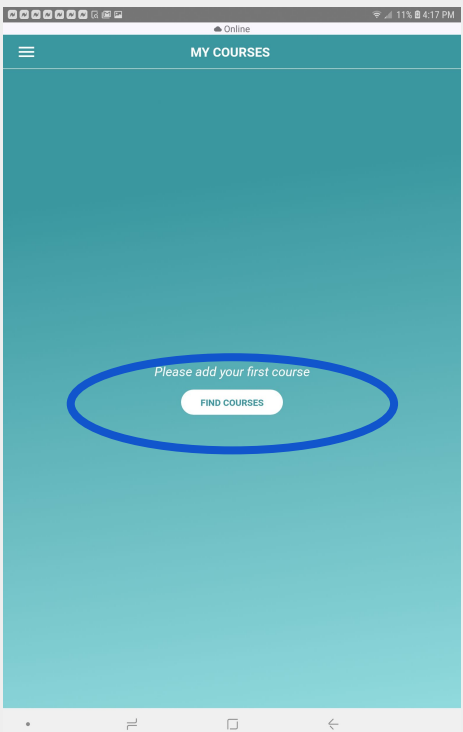




Adding the Advocacy Training for CHWs course

After you register, the app will take you to the “My Courses” screen and ask you to add your first course.

Click “Find Courses”.

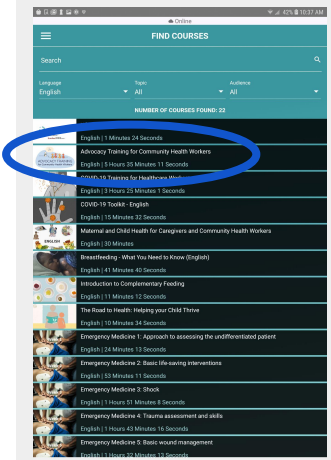


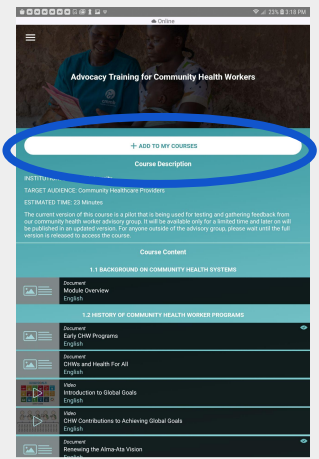
Adding the Advocacy Training for CHWs course

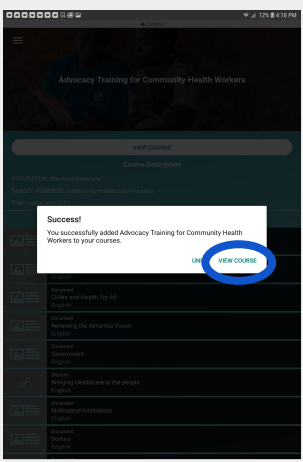
On the “Find Courses” screen, find the course titled “Advocacy Training for Community Health Workers”.

Click on this course, then select “Add to My Courses”. A pop-up will let you know when the course has been successfully added.

Click “View Course” to go to the course.

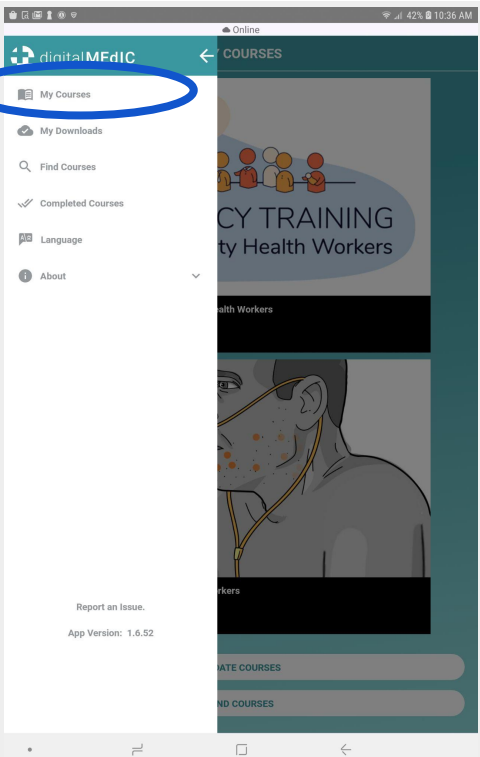






Adding the Advocacy Training for CHWs course

You have now successfully added the course, and can find the course at any time in the “My Courses” section of the app menu.



Downloading course content for offline viewing

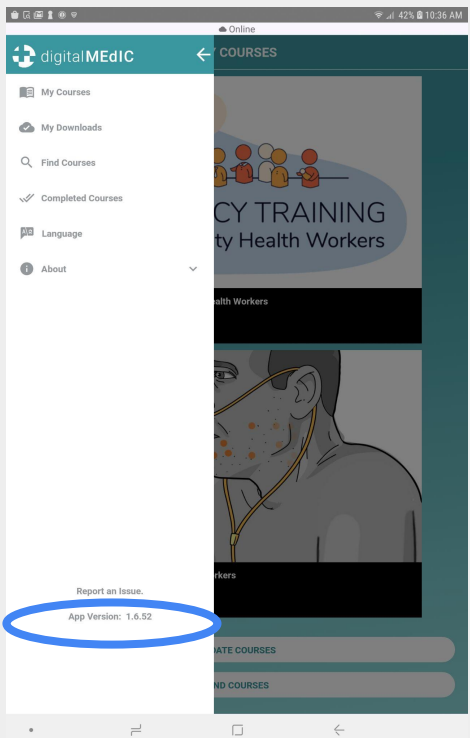
To ensure that you can view the course offline, remember to select “Download All” at the bottom of the screen when you have the course open.

Keeping course content up-to-date

To ensure that you have the most recent version of the course, please click on ‘Update Course Content’ at the bottom of your added courses often.

Keeping the app up-to-date

To optimize your experience, ensure that you have the most recent version by checking the version listed at the bottom of the menu. For instructions on how to update the app, look here for Google Play Store and here for Apple App Store guides.



Submitting course feedback

Please help us improve this course by telling us about any errors or issues you noticed: https://form.asana.com/?k=x_B8-d_BzD-gZK56pSB_UA&d=843451536062284

To share overall feedback, please complete the post-survey in the course.